

Rugby Phoenix Volleyball Club

<http://rugbyphoenixvolleyballclub.wordpress.com>

COMPLAINT FORM

We hope that all club members have positive and satisfying experience playing with Rugby Phoenix Volleyball Club. However, if you'd like to raise concern or complain about any issue, you will need to send a completed complaint form to the Club Secretary.

The form is simple – just answer the questions below and send it by email or print and hand it over directly to the Club Secretary or team coordinators at the training session marked for the Club Secretary's attention – Private & Confidential.

Your Name:

Date:

State your comment, concern or complaint

When and where the events mentioned above took place?

Have you tried to resolve this issue there and then and what was the outcome?

In your opinion, what would be a satisfactory solution for the above issue?

THANK YOU!